

State Consumer Protection Agency Contacts

ALABAMA

Private School Licensure Division
Alabama Community College System
P. O. Box 302130
Montgomery, Alabama 36104
Phone: 334-293-4651
Website: <https://www.accs.cc/index.cfm/school-licensure/complaints/>

ALASKA

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
Phone: 907-465-2962
Website: <http://acpe.alaska.gov/>

Alaska Office of Attorney General
Consumer Protection Unit
1031 West Fourth Avenue, Suite 200
Anchorage, AK 99501
Website: http://www.law.alaska.gov/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education
1740 West Adams Street, Suite 3008
Phoenix, AZ 85007
Website: <https://ppse.az.gov/>
Complaint Form: <https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Department of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Phone: 501-371-2000
Website: <http://www.adhe.edu/Pages/home.aspx>

CALIFORNIA

Attorney General's Office
California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244-2550
Website: http://oag.ca.gov/contact/select_comment_form

Bureau for Private Postsecondary Education
2535 Capitol Oaks Drive, Suite 400
Sacramento, CA 95833
Phone: 916.431.6959
Website: http://www.bppe.ca.gov/about_us/contact.shtml

COLORADO

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
Phone: 303-866-2723
Website: <http://higherred.colorado.gov/DHE/contact.html>
Website: <http://higherred.colorado.gov/Academics/Complaints/default.html>

CONNECTICUT

Department of Consumer Protection
Complaint Center
165 Capitol Avenue, Room 110
Hartford, CT 06106
Website: <http://www.ct.gov/dcp/cwp/view.asp?a=4302&q=506512>

State of Connecticut
Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Website: <http://www.ctohe.org/StudentComplaints.shtml>

DELAWARE

Delaware Attorney General
Consumer Protection Unit
820 North French Street, 5th Floor
Wilmington, DE 19801
Website: <http://attorneygeneral.delaware.gov/documents/complaintform.pdf>

Delaware Department of Education
Higher Education Review and Approvals
401 Federal Street, Suite 2
Dover, Delaware 19901
Phone: 302-735-4000
Website: <http://dedoe.schoolwires.net/domain/157>

DISTRICT OF COLUMBIA

Education Licensure Commission
Office of the State Superintendent of Education
810 First Street, NE
9th Floor
Washington, DC 20002
Website: <http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

FLORIDA

Commission for Independent Education
325 W Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Phone: 850-245-3200
Website: <https://prod.flbog.net:4445/pls/apex/f?p=128:5:11870167740605>
Complaint Form: http://www.flbog.edu/contact/___doc/ComplaintFormRevisedFinal.pdf

GEORGIA

State of Georgia Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Phone: 770.414.3300
Website: <http://gnpec.org/consumer-resources/>

HAWAII

Hawaii Department of Commerce and Consumer Affairs
Post-Secondary Education Authorization Program
Leiopapa A Kamehameha Building
235 South Beretania Street, Suite 801
Honolulu, Hawaii 96813
Website: <http://cca.hawaii.gov/hpeap/student-complaint-process/>

Hawaii State Board of Education
PO Box 2360
Honolulu, HI 96804
Email: ocp@dcca.hawaii.gov

IDAHO

Idaho State Board of Education
650 West State Street, Room 307
Boise, ID 83702
Phone: 208-334-2632
Website: http://www.boardofed.idaho.gov/contact_us.asp

ILLINOIS

Illinois Board of Higher Education
431 East Adams Street, Second Floor
Springfield, IL 62701
Phone: 217-782-2551
Website: <http://www.ibhe.org/contactUs.htm>

INDIANA

Indiana Commission on Proprietary Education
Board for Proprietary Education
Indiana Commission for Higher Education
101 West Ohio Street, Suite 670
Indianapolis, IN 46204
Phone: 317.464.4400
Complaint Form: <http://www.in.gov/che/2744.htm>
Website: <http://www.in.gov/bpe/2333.htm>

IOWA

Iowa College Student Aid Commission
603 E. 12th Street, FL 5th
Des Moines, IA 50319
Phone: 515-725-3400
Website: <https://www.iowacollegeaid.gov/content/constituent-request-review>

KANSAS

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Phone: 785.296.3421
Website: http://www.kansasregents.org/students/university_student_complaints
Complaint Form: http://www.kansasregents.org/state_university_student_complaint_form

KENTUCKY

Kentucky Council on Postsecondary Education
Director of Postsecondary Licensing
Council on Postsecondary Education
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601
Website: www.cpe.ky.gov

Kentucky State Board for Proprietary Education
P.O. Box 1360
Frankfort, Kentucky 40602
Website: <http://www.bpe.ky.gov/Student%20Documents/Form%20to%20File%20a%20Complaint.pdf>

Office of the Attorney General
Capitol Suite 118
700 Capitol Avenue
Frankfort, KY 40601-3449
<https://secure.kentucky.gov/formservices/AttorneyGeneral/ConsumerComplaintForm>

LOUISIANA

Louisiana Attorney General, Office of Consumer Protection
1885 North Third Street
Baton Rouge, LA 70802
Phone: 225-326-6079
Website: <http://www.ag.state.la.us/Article.aspx?articleID=28&catID=0>
Complaint Form: <http://www.ag.state.la.us/Complaint.aspx?articleID=16&catID=15>

MAINE

Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
Website: http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

State of Maine
Department of Education
23 State House Station
Augusta, Maine 04333-0023
Email: jonathan.braff@maine.gov

MARYLAND

Maryland Attorney General
Consumer Protection Division

200 St. Paul Street
Baltimore, MD 21202
Phone: 410-528-8662/888-743-0823
Website: <http://www.oag.state.md.us/consumer/>

Maryland Higher Education Commission
6 North Liberty Street
Baltimore, MD 21201
Phone: 410-767-3300
Website: <http://www.mhec.state.md.us/highered/about/Contact%20Us.asp>

MASSACHUSETTS

Massachusetts Board of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
Phone: 617-994-6950
Website: <http://www.mass.edu/forstudents/complaints/complaintform.asp>

MICHIGAN

Licensing and Regulatory Affairs, Bureau of Commercial Services
Office of Postsecondary Services
Proprietary School Unit
2501 Woodlake Circle
Okemos MI 48864
Phone: 517-241-3323
Website: <http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html>
Complaint Form: http://www.michigan.gov/documents/ag/Consumer_Complaint_Form_346645__7.pdf

MINNESOTA

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Phone: 651-642-0567
Website: <http://www.ohe.state.mn.us/sPages/oheContact.cfm>
Complaint Form: <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

MISSISSIPPI

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
Phone: 601-432-6647
Website: <http://www.mississippi.edu/contact/>
Complaint Form: <http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

MISSOURI

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Phone: 573-751-2361
Website: <http://www.dhe.mo.gov/contactus.php>

MONTANA

Montana Department of Justice, Office of Consumer Protection
2225 11th Avenue
PO Box 200151
Helena, MT 59620-0141
Phone: 406-444-4500
Website: <https://doj.mt.gov/consumer/consumer-complaints/>
Complaint Form: <https://app.doj.mt.gov/apps/Oscar/default.aspx>

NEBRASKA

Nebraska's Coordinating Commission for Postsecondary Education
140 North 8th Street, Suite 300
Lincoln, NE 68508
Phone: 402-471-2847
Website: <https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

NEVADA

Commission of Postsecondary Education
8778 South Maryland Parkway, Suite 115
Las Vegas, Nevada 89123
Phone: 702-486-7330
Website: <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

NEW HAMPSHIRE

Department of Education- Division of Higher Education- Higher Education Commission
101 Pleasant Street
Concord, NH 03301
Phone: 603-271-0256
Website: <http://www.education.nh.gov/highered/>

NEW JERSEY

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, NJ 07102
Website: <http://www.nj.gov/oag/ca/complaint/ocp.pdf>

State of New Jersey
Office of the Secretary of Higher Education
P.O. Box 542
Trenton, NJ 08625-0542
Email: njhe@njhe.state.nj.us

NEW MEXICO

New Mexico Higher Education Department
2048 Galisteo
Santa Fe, NM 87505
Phone: 505-476-8400
Website: <http://hed.state.nm.us/>

NEW YORK

New York State Department of State
Division of Consumer Protection
Assistance Unit
5 Empire State Plaza - Suite 2101
Albany, NY 12223-1556
Website: <https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

Office of College and University Evaluation
New York State Education Department
89 Washington Avenue
Room 969 EBA
Albany, NY 12234
Website: <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

NORTH CAROLINA

North Carolina Consumer Protection
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
Website: <http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

University of North Carolina – General Administration
910 Raleigh Road
PO Box 2688
Chapel Hill, NC 27514
Website: <https://www.northcarolina.edu/complaints>

NORTH DAKOTA

North Dakota Consumer Protection Division
Office of Attorney General
Gateway Professional Center
1050 East Interstate Avenue, Suite 200
Bismarck, ND 58503-5574
Website: <https://www.ag.nd.gov/CPAT/ConsumerComplaints.htm>

Office of Attorney General, Consumer Protection and Antitrust Division
Gateway Professional Center
1050 East Interstate Avenue, Ste. 200
Bismarck, ND 58503
Phone: 701-328-5570
Website: <http://www.nd.gov/cte/>

OHIO

Ohio Board of Regents
25 South Front Street
Columbus, OH 43215
Phone: 614-466-6000
Website: <https://www.ohiohighered.org/contact-us>

OKLAHOMA

Oklahoma Office of the Attorney General

Consumer Protection Unit Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105
Website: <https://www.oag.ok.gov/consumer/complt.nsf/complaint.html>

Oklahoma State Regents for Higher Education
655 Research Parkway
Suite 200
Oklahoma City, OK 73104
Website: <http://www.okhighered.org/resources/Student-Complaint-Form/>

OREGON

Oregon Student Assistance Commission, Office of Degree Authorization
1500 Valley River Drive, Suite 100
Eugene, OR 97401
Phone: 800-452-8807
Website: <http://oregonstudentaid.gov/oda.aspx>

PENNSYLVANIA

Office of Attorney General
Bureau of Consumer Protection
15th Floor, Strawberry Square
Harrisburg, PA 17120
Website: https://www.attorneygeneral.gov/Complaints/Consumer_Complaint_Form/

Pennsylvania Department of Education
Bureau of Postsecondary and Adult Education
333 Market Street
Harrisburg, PA 17126

RHODE ISLAND

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
Website: <http://www.riag.state.ri.us/ConsumerProtection/About.php#>

Rhode Island Office of Higher Education
80 Washington Street
Providence, RI 0293
Website: <http://www.ribghe.org>

SOUTH CAROLINA

South Carolina Commission on Higher Education
1122 Lady Street, Suite 300
Columbia, SC 29201
Website: www.che.sc.gov
Website: http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

SOUTH DAKOTA

South Dakota Office of the Attorney General, Division of Consumer Protection

1302 East Hwy 14, Suite 1
Pierre SD 57501-8501
Phone: 605-773-3215
Website: <http://atg.sd.gov/Consumers.aspx>
Complaint Form: <http://consumer.sd.gov/complaintform.aspx>

TENNESSEE

Tennessee Higher Education Commission & Student Assistance Corporation
Division of Postsecondary School Authorization
Parkway Towers, Suite 1900
404 James Robertson Parkway
Nashville, TN 37243-0830
Website: <http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>

TEXAS

Texas Higher Education Coordinating Board, Academic Affairs and Research
1200 E. Anderson Lane, Austin, TX 78752 - P.O. Box 12788
Austin, TX 78711-2788
Phone: 512-427-6101
Website: <http://www.thecb.state.tx.us/?objectid=911FED6C-BB8D-FCDF-F1C1A57902BFB8F1>

UTAH

Utah Division of Consumer Protection
160 East 300 South, 2nd Floor
P.O. Box 146704
Salt Lake City, Utah 84114-6704
Website: <http://consumerprotection.utah.gov/complaints/index.html>

VERMONT

Department of Education
120 State Street
Montpelier, VT 05620-2501
Phone: 802-828-3135
Website: <http://education.vermont.gov/new/html/maincontact.html>
Complaint Form:
http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf

VIRGINIA

State Council of Higher Education for Virginia
101 North 14th Street, 10th FL
James Monroe Building
Richmond, VA 23219
Phone: 804-225-2600
Website: <http://www.schev.edu/schev/contact.asp>
Complaint Form: <http://www.schev.edu/forms/StudentComplaintInformation.pdf>

WASHINGTON

Washington State Office of the Attorney General
1125 Washington Street SE

P.O. Box 40100
Olympia, WA 98504-0100
Phone: 360-753-6200
Website: <http://www.atg.wa.gov/file-complaint#Complaint>

WEST VIRGINIA

West Virginia Council for Community and Technical College Education
1018 Kanawha Blvd E, Suite 700
Charleston, WV 25301-2800
Phone: 304-558-0265
Website: <http://www.wvctcs.org/>

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E, Suite 700
Charleston, WV 25301-2800
Website: <http://www.wvhpec.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>

West Virginia Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326-1789
Website: www.wvago.gov/pdf/geeral-consumer-complaint-form.pdf

WISCONSIN

Wisconsin Educational Approval Board (EAB)
201 West Washington Avenue, 3rd Floor
Madison, WI 53703
www.eab.state.us.gov
Website: <http://eab.state.wi.us/resources/complaint.asp>

WYOMING

Wyoming Department of Education
2300 Capitol Avenue, Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Phone: 307-777-7690
Website: <http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>
Complaint Form: <http://edu.wyoming.gov/downloads/schools/student-complaint-form.pdf>